



Module overview

The successful InaVIS solution will support you in your daily work

The following **Standard Modules** are the basis of a CRM solution which is easy to use and can be quickly deployed. The possibility to make allowance for the customization of your requirements is a particularly interesting feature and guarantees a situation where the solution will remain release capable within the framework of the so called **Extended Standards**.

InaVIS addresses

This database supports you in the entry and administration of addresses; these can be assigned to the various types, market segments or to the responsible support person. The range and definitions can be defined and adjusted in the keyword database. There are various functions available to you for the location, evaluation and structuring of the data.

 The screenshot shows the InaVIS software interface. At the top, there are tabs for 'Welcome', 'Adressen', and 'Aktivitäten'. Below the tabs is a navigation menu with various icons. The main area displays a table of addresses with columns for 'Short name / Name', 'Organization', 'Street / Strasse', and 'Country/land'. The table contains several rows of data, including entries for 'Agallina & Anzeini', 'AIDA', 'Andros', 'Aut', 'Beckham', 'BSB', 'Caminia', 'Clapton', 'Collins', 'Craibe', 'Dian', 'Fidelis', 'FUBDL', 'Gigaset', 'H Piska', 'Jackson', 'Jagger', 'Jemla', 'John Music', and 'La Robiane'.

Screen preview

InaVIS activities

Through this module you can administer a consistent client history, as well as the tasks to be completed. This also includes the corresponding documentation and the archiving of emails according to legal requirements.

In addition to these standard modules, so called **basis modules** are also available these can be deployed immediately using only their basic functions. There is also the possibility of carrying out client specific modifications.

InaVIS cost controlling

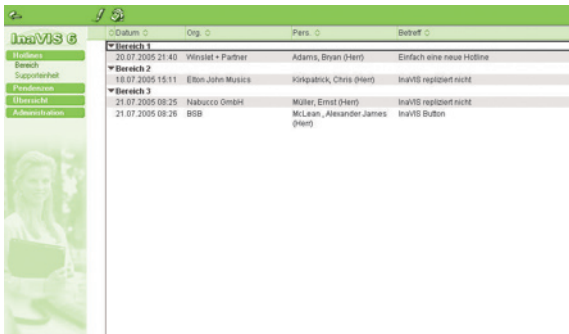
InaVIS cost controlling is available to you for the planning and reporting of any work arising, as well as for the ongoing monitoring of the whole project. Thanks to exact liability guidelines and daily reporting, you will have a meaningful comparison of liability to actual results and you will be able to notice any deviations at an early stage of development. InaVIS cost controlling stands out due to its easy handling. An integrated authorizations model ensures that without exception authorized persons only are allowed access to the data from the partial projects.

InaVIS document

With InaVIS document all employees can create formal uniform documents – in Notes, MS Word or Excel. The information concerning status, version, author and the last edited version will provide you with additional information concerning each document. As a result of the file archiving a clearly arranged data structure is achieved. The files and templates can of course be comfortably adapted to your requirements.

InaVIS HelpDesk

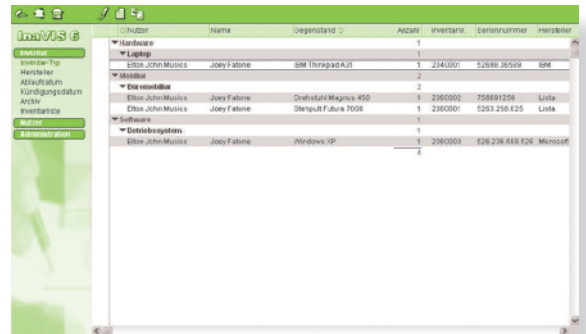
With the InaVIS HelpDesk you will receive the correct tools for your support. A Trouble-Ticket will be issued and will be delegated to the specialists with the inclusion of an obligatory reply period. The detailed case history including date, time, responsible person, and cumulated processing period will be available at all times to provide information concerning the solution process. Integrated with the InaVIS activities and an inventory database this will provide detailed information relating to the callers situation. With the indexing of the entries a “know how” database will be continually updated.



Screen preview

InaVIS Inventory

In InaVIS Inventory you can record and administer hardware, equipment, licences, contracts and any other objects which you require. All information such as equipment specifications, contract values, financial data, running times, maintenance etc. you can store in this central database. In this way you will be relying on definitions which you have created yourself. Various different views will assist you in keeping a constant overview of the situation. Expiry dates for guarantees, maintenance and contracts will be punctually recognised so that you don't miss any deadlines.



Screen preview