



*Individual, networked and automated work environments*

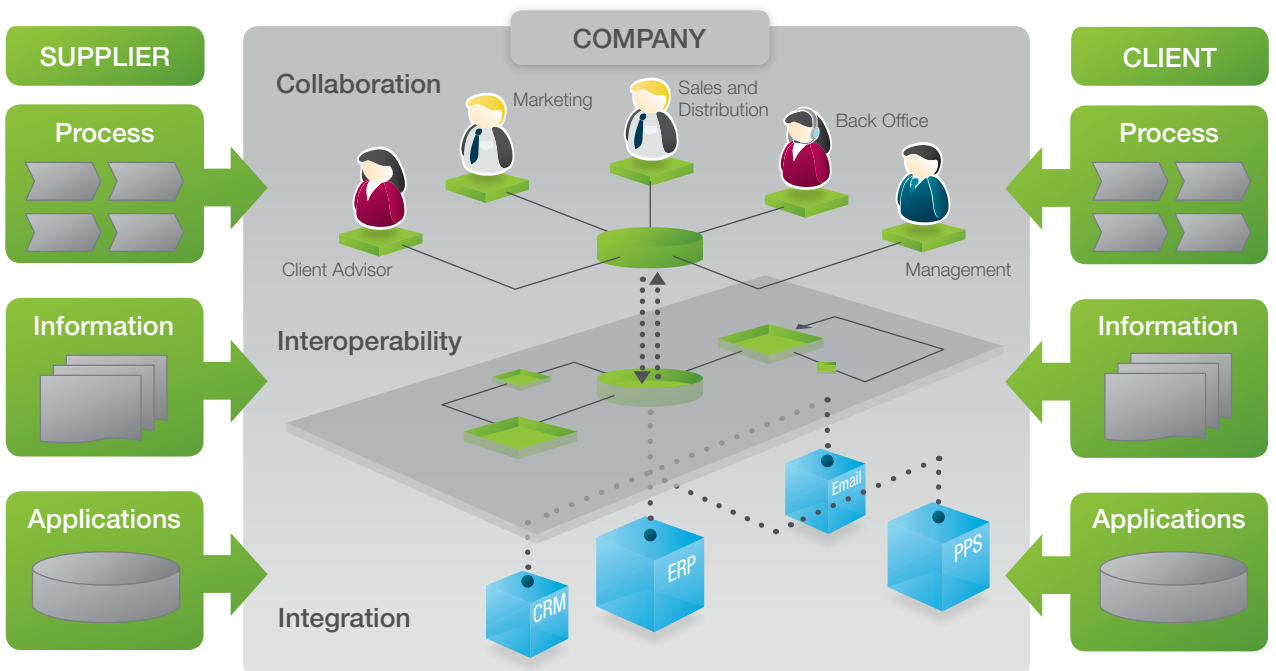
Have you ever considered the question as to why it should only be possible to carry out tasks such as the recording and maintenance of data, the administration and monitoring of processes and the situational integration of clients and suppliers by using multiple systems and software solutions?

## EFFICIENT WORK ENVIRONMENTS

You have certainly also experienced a sinking feeling in your stomach, when carrying out such thought processes – this is because using multiple applications often requires a greater deployment of maintenance, resources and a lot of know how. In addition to such issues, non-integrated island systems can result in expensive coordination and monitoring duties. In addition to these problems we shouldn't forget the accumulation of unnecessary and redundant data. It is primarily the users who suffer from these problems in that each day, depending on their duties they must enter multiple log-on and log-off processes, as well as having to carry out duplicate entries of the same material. Itartis has concerned itself now for a number of

years with the conception, development and maintenance of efficient work environments.

The crucial question is concerned with how the user can **efficiently use their working hours** without wasting resource time with unsynchronised IT systems. Meeting this challenge requires **client specific solutions** that are built upon a successful process model: the „e-work environment“, from Itartis. Our system supports companies, by providing their employees with task orientated individual and web based work tools through the connection of the **three core elements „information“, „collaboration“, „company processes“** and provides these for the user on their desktop.



With the verifiable value created by Itartis work environments, the user acquires an effective work environment with a **clearly measurable added value** being generated for the company. This begins with role based preparation of information, goes on to the utilization and supplementation of knowledge and finishes with the control of

department or even cross-company business processes. In addition to the qualitative potential (i.e. improved transparency, greater willingness to provide information, higher level of employee satisfaction) financial advantages can also be realised by e-work environments:

### Advantages

- Reduction in resource deployment of 30 % and more, these sink due to the simplification and streamlining of work processes
- Reduction in process throughput times of up to 50 % by the use of system supported processes
- Reduce costs due to error by 70 % or more, through the reduction of process duplication and media breaks
- Greatly reduce access times to information and documents with system supported integration in each process
- Secure saving of knowledge relevant to company processes
- Opening up of new turnover potential by relieving employees of routine tasks

In the tertiary sector with particular reference to the personnel intensive industries, there is a growing requirement for the efficient organisation of the work environment. In the future it will not be sufficient to depend upon the deployment of isolated problem specific tools, but instead, well adapted and integrated forms of process orientated communication will be required. Only in this way will it be possible to identify **important competitive advantages** in relation to quality and the delivery of services in a homogenous market.

Itartis would like to assist you to enable the most important and expensive facility in your company to be used in a qualitatively more efficient manner – your employees.

A work environment can be conceptualised, developed and operated for every company and for every branch specific requirement – the possibilities are extremely versatile. Already **existing functions and systems** won't be replaced but will instead be **intelligently integrated**. Itartis efficient work environments are based on the SOA principles and open standards. Thus it is possible to **integrate almost every technology platform** and this allows a protection of investment in existing systems. With the ONE POINT WORKS promise, through their experience and reference clients, Itartis guarantees a successful implementation to its clients for the challenges they face – without any risk.

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