

Efficient Work Environments

Selected client projects – discover the possibilities...

Element Work Environments	Concrete subject	Benefits(summary)		Reference
		Quantitative	Qualitative	
Process	Process portal	Reduce error costs	Employee satisfaction	Holzco-Doka
	Order portal	Reduce process times	Reduction complexity	AWZ
	Issue tracking	Reduce process times	Transparency	NUM
	Event management	Reduce error costs	Improved knowledge mngmt.	EULAR
Information	Compliance mngmt.	Reduce error costs	Minimise risks	Credit Suisse
	Mandate admin.	Reduction resource depl.	Competent support	Mannhart und Fehr
	Performance record.	Reduction resource depl.	Improved controlling	TEMAS
	Contract admin.	Reduce error costs	Optimized info.capability	Kaiser Ritter Partner
	Elect. Cabin Log	Reduce process times	Client satisfaction	SWISS / SR Technics
	Website / CMS	Reduction resource depl.	Optimized content value	Wagner Visuell
	Integration ERP	Reduce error costs	Optimized client support	Holzco-Doka
Colla- boration	Elect. client comm.	Increase turnover	Optimized client support	SFS Intec
	Help desk	Reduction resource depl.	Client satisfaction	Kaiser Ritter Partner
	CRM	Increase turnover	Customer loyalty	EMS Chemie
	Office automation	Reduce process times	Increase in quality	Schweizerische Depeschenagentur